



TEAMS CALL ANALYTICS

# Deliver more customer value with real-time analytics in Microsoft Teams



## The insights you need to succeed

Learn everything you need to know about your customer experience with real-time analytics for Microsoft Teams.

See calls in progress, view live call activity, and link recordings to CRM data while analyzing everything about how your business engages with its customers. Natively integrated into Microsoft Teams, our analytics solution provides you with a powerful tool to optimize customer communication.

Momentum makes it easy to transform your customer experiences — let us show you how.



## HIGHLIGHTS



Comprehensive call management and control



Easy installation and implementation



Native Microsoft Teams integration



Built-in calendar and presence functionality.



Compatible with both the Microsoft Power Platform and Office 365

MANAGED BY MOMENTUM

## Designed and built for Microsoft Teams

Increase engagement, improve productivity, and unleash the full potential of your operators entirely within Microsoft Teams. Create a better customer experience through a fully-optimized, future-proof console that integrates effortlessly with the rest of Momentum's portfolio.



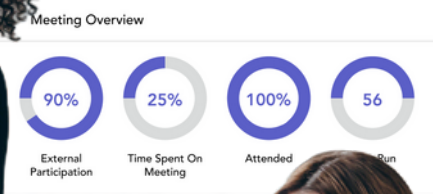
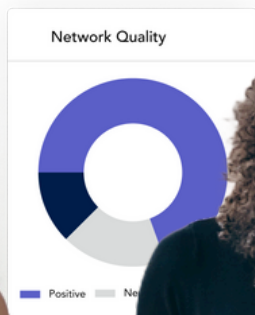
### Intuitive one-click call handling

With quick access to features such as hold, transfer, and mute, Landis's intuitive caller panels provide an efficient and user-friendly interface for managing calls, improving the overall communication experience in the process.



### Configure to your exact needs

Leverage a flexible and customizable platform for managing missed calls with an advanced console and the ability to create personalized messages, choose call-back options, and set reminders, all from a single interface.



## Why Momentum?

750+

CARRIERS AND  
SERVICE PROVIDERS

36K+

ENTERPRISE  
LOCATIONS SERVED

8,000+

MANAGED NETWORK  
CONNECTIONS

## Start collecting the data needed to optimize your customer communications

Gain access to powerful, intuitive real-time analytics, accessible from entirely within Microsoft Teams. Talk to sales today.

BOOK A MEETING

877.251.5554 | [sales@gomomentum.com](mailto:sales@gomomentum.com) | [gomomentum.com](http://gomomentum.com)

