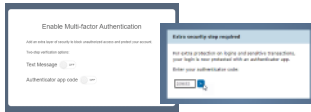


My Cloud Services Portal User

Sign In

1. Open a web browser and enter the secure URL (web address) provided to you for online account management.
2. Enter your Username and Password credentials and submit
3. Follow any MFA setup and/or 6-digit verification code entry requests when prompted.



The [Forgot Password?](#) link can be used if a retrieval email has been defined/enabled on your account.

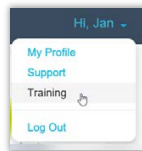
4. The portal opens when security protocols are met. During initial access, a **Terms and Conditions** dialog displays requiring manual acknowledgment to proceed. This dialog will only present again if the Ts&Cs are updated.

Portal Menu

- » **My Services** - Lists links to the Home Page/Dashboard for any numbers or extensions on the account. Click on a link to view the dashboard for the selected item.
- » **Support** - Opens a page with useful information provided by the organization or service provider.
- » **Training** - Opens a new web page to the Momentum University library.

Quick Access Tools

The drop-down menu (top right) offers access to your directory Profile, Support, Training, and to Log Out.



My Services Dashboard Features

Profile

View/Edit your profile info - manage password, notification emails, temporary e911 location, MFA method, and your directory information - right from here.

Voicemail

Listen to and manage your voicemails, reset your voicemail PIN, manage greetings, edit your voicemail settings, even block callers - all from this section.

Call Logs

Quickly see your latest calls. This section displays your most recent call activity and offers tools to filter the information. Click [View all Call Logs & Details](#) to see and even export the details of up to 1000 of your calls over the past 90 days.

Applications

Easy dashboard access to open the Sign in/Landing page of the add-on web services or applications your organization provided on your account.

Basic Features

Your simple On/Off feature settings are displayed right here for easy access, along with a link to [View All Features](#) so you can manage all of the voice services feature settings available to you on the account.

My Services

4075551212 (0001)

Jane Smith Calling Line ID: 4075551212

Profile

MOMENTUM TELECOM User ID: @mymtm.us

Enterprise ID: [Redacted]

Department: [Redacted]

Service Number: [Redacted]

Network Class of Service: [Redacted]

Group ID: -A1

IMAP ID: [Redacted]

Portal Login Username: [Redacted]

Email: [Redacted]

Mobile: [Redacted]

Pager: [Redacted]

Yahoo!id: [Redacted]

E911 Address: [Redacted]

Location: MOMENTUM TELECOM

Phone Model: _VX550

Mac Address: 207

Language: America/New_York

Temporarily Update Current 911 Service Address: [Redacted]

Password Recovery: .com

[View Profile](#)

Voicemail

Play	Phone	Date
<input type="checkbox"/>	205.974.4958	5/8/2018 10:00 PM
<input type="checkbox"/>	205.924.8917	5/8/2018 01:59 PM
<input type="checkbox"/>	205.924.8917	5/8/2018 12:07 PM
<input type="checkbox"/>	205.924.8917	4/25/2018 11:47 AM
<input type="checkbox"/>	205.924.8917	4/25/2018 11:47 AM

[Voicemail Settings](#) [Manage Greetings](#) [Reset Voicemail Pin](#) [Message Deposit](#)

[View All Voicemails & Details](#)

Call Logs

Direction	Caller ID	Phone	Date	Time
Out	Collaborate Bridge		2018-08-17	1:04:15 PM
Out	Collaborate Bridge		2018-08-17	11:49:28 AM
In	Patrick Higgins		2018-08-16	5:14:27 PM
Out	Patrick Higgins		2018-08-16	5:11:04 PM
Out	John-Michael Castillo		2018-08-16	5:00:30 PM
Out	Collaborate Bridge		2018-08-15	2:21:05 PM
In	Jason Cochran		2018-08-14	4:41:09 PM
In	John-Michael Castillo		2018-08-14	4:34:47 PM

[View All Call Logs & Details](#)

Basic Features

- Anonymous Call Rejection
- Caller ID
- Call Waiting
- Connected Line ID Restrictions
- Do Not Disturb
- Outbound Caller ID Block

[View All Features](#)

Applications

- Call Recording Connect
- Call Reporting Connect
- MTM Collaborate Connect