

My Cloud Services Portal Voice Admin

SIGN IN

To access the Admin Tools area within the My Cloud Services Portal:

Go to <https://portal.momentumtelecom.com> and enter your **Administrator** Username and Password credentials to Sign In.

Note: During sign in you may be required to setup or use an MFA protocol and to acknowledge Terms and Conditions to proceed.

ADMIN TOOLS MENU

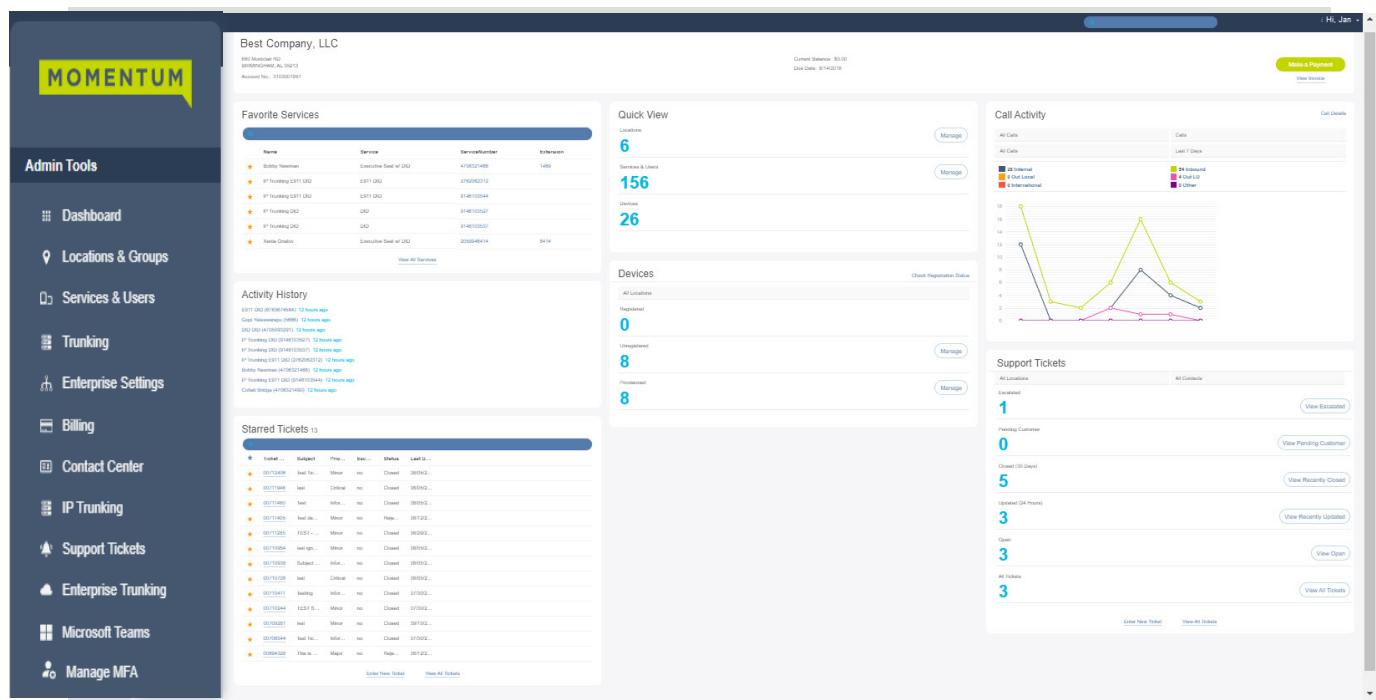
The **Admin Tools** Menu on the left side of the page offers permission-based access to at least some of the following sections. **Note:** Only those sections and tools the organization needs and the Admin is authorized to view will display.

- » **Dashboard** - The site Home page displays account activity, and offers filtered quick access links to Admin Tools sections.
- » **Locations & Groups** - Access to manage Department or Service level settings organized by Locations or Groups.
- » **Services & Users** - Access to review and manage individual User level services and settings.
- » **Trunking | IP Trunking | Enterprise Trunking** - General SIP or customized trunk information and setting administration.
- » **Enterprise Settings** - Enterprise level feature and services management.
- » **Contact Center** - Manage queues, schedules, assignments and the setup for Contact Center(s).
- » ***Billing** - Restricted Access. Authorized Admin access to account billing history and payment management tools.
- » ***Microsoft Teams** - Restricted/Limited Access. O365 / MS Teams Admin access to manage hosted voice access for users.
- » ***Call Recording** - Limited Access. Manage voice settings and portal access for Call Recording.
- » ***Webex** - Webex Customers Only. Search/Review activation process status data for Webex licenses on the account.
- » ***Support Tickets** - Restricted Access. View and (where fully authorized) submit minor tickets to Momentum's Retail Support.
- » ***Devices** - Provider-Level Only. Manage devices currently in NEPS inventory and their user assignments.
- » ***Service Changes** - Provider-Level Only. Advanced billing impacting single-process service and order management tools.
- » ***Circuits** - Data Only - Review list of active circuits/NIDs on the account. Some Admins may have access to ticketing tools.
- » ***Manage MFA** - Review user MFA activation status and Reset MFA to assist users with MFA-related access issues.

ADMIN DASHBOARD

The Home page for Administrators.

The Admin Dashboard provides at-a-glance views of **Live** and historical account activity **AND** direct quick-access links from each card section to filtered views of your administrator-level tools, services, and features. Now you can track what's going on within your Enterprise account and access any area or service you need to manage from one web page - **fast**.



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ADMIN DASHBOARD FEATURES

The Dashboard section cards offer **LIVE** and historical data along with easy access to common administration tools. All Dashboard features and menu items require sufficient authorization or permission to view and use.

Account Profile - Review current account information. Billing Admins can see the latest invoice, pay the current bill, and access the Billing history. Admins without Billing access permissions will only see the Profile information in this section.

Links to: [Billing](#)

Best Company, Inc

GAINESVILLE, GA 30501

Account No.: 987654321

Total Due: \$6,043.54

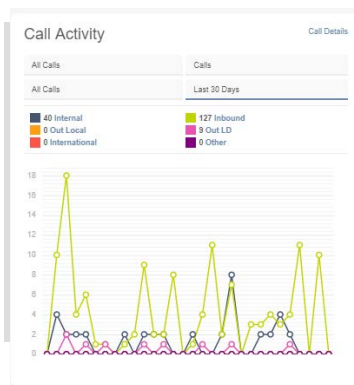
Current Balance: \$15668.71

Due Date: 3/31/2018

[Make a Payment](#)

[View Invoice](#)

Call Activity - A quick graphical view of call data, with tools to filter the view, useful 'mouse-over' details within the graph display, and access to open and filter your call logs for reporting.



Devices - Current counts for registered, unassigned, and provisioned devices in Momentum inventory, and the ability to filter by [Location](#), check registration status, and access device assignments.

Links to: [Services & Users](#)

Devices

[Check Registration Status](#)

All Locations

Registered: 0

Unregistered: 7 [Manage](#)

Provisioned: 7 [Manage](#)

Activity History

Basic Metered (4706321482) a few seconds ago
 Dialin Feature (4706321488) a few seconds ago
 AA Tree (4706321472) a minute ago
 Exec DID (4706321468) 17 hours ago
 Basic Metered Vmail (4706321535) 2 days ago
 Smart Number (4703770105) 2 days ago
 Exec Loc 2 (2056661018) 2 days ago
 Voicemail Only TN (6782939529) 5 days ago
 E911 DID (6783674584) 6 days ago
 Premium Queue (4703770093) 7 days ago
 DID DID (4705093297) 8 days ago

Activity History - Shows recent Administrator-level activities and provides quick access links to review the account or service shown in the list.

Links to: Direct links to Dashboard of the accounts or services listed here.

Favorite Services

Name	Service	Service Number	Ext
★ Basic Metered	Basic (Seat) Metered LD	4706321482	1482
★ Basic Metered Vmail	Basic Metered Seat with Voicemail w/ DID	4706321535	1535
★ Smart Number	Smart Number Unlimited Seat	4703770105	0105
★ Voicemail Only TN	Voicemail Only with TN	6782939529	9529
★ Exec DID	Executive Seat w/ DID	4706321468	1468
★ AA Tree	Auto Attendant Tree	4706321472	1472
★ Exec Loc 2	Executive Seat w/ DID	2056661018	1018

[View All Services](#)

Favorite Services - Locate accounts to set as favorites ★ for constant quick Dashboard access.

Links to: The [Services & Users](#) page and to the selected User's Dashboard for account management.

Quick View

Locations & Groups [Manage](#)

10

Services & Users [Manage](#)

308

Devices [Manage](#)

24

Quick View - Total number of Locations & Groups, Services & Users, and Devices. Information is based on the Admin's access permissions.

Links to: Filtered views of [Locations & Groups](#) and [Services & Users](#)

Starred Tickets

ID	Subject	Type	Status	Last U.
12345678	Test Subject	Minor	Open	10/10/2018 10:10 AM
87654321	Test Subject	Minor	Open	10/10/2018 10:10 AM
11223344	Test Subject	Minor	Open	10/10/2018 10:10 AM
55667788	Test Subject	Minor	Open	10/10/2018 10:10 AM
99001122	Test Subject	Minor	Open	10/10/2018 10:10 AM

Support Tickets

All Tickets: 0 [View Tickets](#)

Pending Customer: 0 [View Pending Customer](#)

Closed / Open: 0 [View Recently Closed](#)

Unassigned / Assigned: 0 [View Recently Updated](#)

Open: 5 [View Open](#)

All Tickets: 5 [View All Tickets](#)

Support Tickets & Starred Tickets - These two optional dashboard cards only display to authorized Admins and offer quick views of useful support ticket information, and access to the Support Tickets section.

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LOCATIONS & GROUPS

Review and manage settings for the Users and Groups that are assigned to Locations.

The [Locations](#) page provides a searchable table listing of the Locations currently configured on the account. Authorized Admins may use the Section Search to locate specific terms within the table, use the column headers to sort the list alphanumerically, and access the following areas for each Location listed on the page:

- [Location ID](#), [Services](#), and [Users](#) - Click on the number displayed for a Location in these columns to open the related list within the **Services & Users** page.
- Links to review and manage the Emergency Call Notification Email and See 911 Address List for each location.
- [Edit](#) icon (far right column) opens the **Group Settings** dialog for the selected Location.

Name	Location ID	Services	Users	SVC Street	SVC City	SVC State	Emergency Call Notification Email	E911	Edit
Hosted IP PBX	3100001951-01	81	73	880 Montclair RD	BIRMINGHAM	AL	william.powell@momentumtelecom.com	See 911 Address List	
SIP Trunking	3100001951-02	22	21	880 Montclair RD	BIRMINGHAM	AL	william.powell@momentumtelecom.com	See 911 Address List	
Hosted IP PBX 2	3100001951-03	8	8	880 Montclair RD	BIRMINGHAM	AL	william.powell@momentumtelecom.com	See 911 Address List	
Service Office	3100001951-04	3	2	880 Montclair RD	BIRMINGHAM	AL	william.powell@momentumtelecom.com	See 911 Address List	
Brandon Ext SIP Trunk Test	3100001951-05	0	0	880 Montclair RD	BIRMINGHAM	AL	william.powell@momentumtelecom.com	See 911 Address List	
IP Trunking test location	3100001951-06	48	28	880 Montclair RD	BIRMINGHAM	AL	william.powell@momentumtelecom.com	See 911 Address List	
IP Trunking Test2	3100001951-07	54	35	880 Montclair RD	BIRMINGHAM	AL	william.powell@momentumtelecom.com	See 911 Address List	
location gama	3100001951-08	4	2	880 Montclair RD	BIRMINGHAM	AL	william.powell@momentumtelecom.com	See 911 Address List	

SERVICES & USERS

Review and manage feature settings for individual users and services on the account.

Services & Users displays a searchable and sortable list of the user accounts currently defined on the account. The information is provided in a simple table format, and includes the [Service Type](#), Name (First,Last), [Service ID](#), Ext (Extension), MAC (Address), Location, Department and Number Assignment for each user, where defined. Links in the columns take users directly to the related area of the site where editing or review of filtered data may be performed. Admins may also select specific listings to display as Favorites ★ on the Dashboard for quick access to accounts that they manage frequently.

Service Type	First Name	Last Name	Service ID	Extension	MAC	Location	Dept	Assigned To
★ Anywhere Feature Control	anywhere	control	7827286267	9257		Call Center		anywhere control
★ DID	DID	DID	7827286267	9287		SIP Trunking		DID DID
★ Basic Managed Desk with Voicemail w/ DID	Basic	M Vmail	7827286263	9253	a54054135dc0	Call Center		Basic M Vmail
★ Auto Attendant Tree	AA	Tree	7827286263	9283		Call Center		AA Tree
★ Premium Call Center Agent						Location 3		
★ Auto Attendant Unlimited	Standard	AA	7827286265	9255		Call Center		Standard AA
★ Collaborate Bridge	Collab	Bridge	7827286262	9282		Call Center		Collab Bridge
★ Premium Contact Center Queue with TN Unlimited	Premium	CC	7827286259	9259		Call Center		Premium CC
★ Audio Conferencing	Audio	Conf	7827286261	9261		Call Center		Audio Conf
★ DID	DID	DID	7827286266	9286		SIP Trunking		DID DID
★ DID	DID	DID	7827286290	9290		SIP Trunking		DID DID
★ DID	DID	DID	7827286273	9273		SIP Trunking		DID DID
★ DID	DID	DID	7827286267	9287		SIP Trunking		DID DID
★ DID	DID	DID	7827286265	9255		SIP Trunking		DID DID
★ DID	DID	DID	7827286265	9255		SIP Trunking		DID DID
★ DID	DID	DID	7827286271	9271		SIP Trunking		DID DID

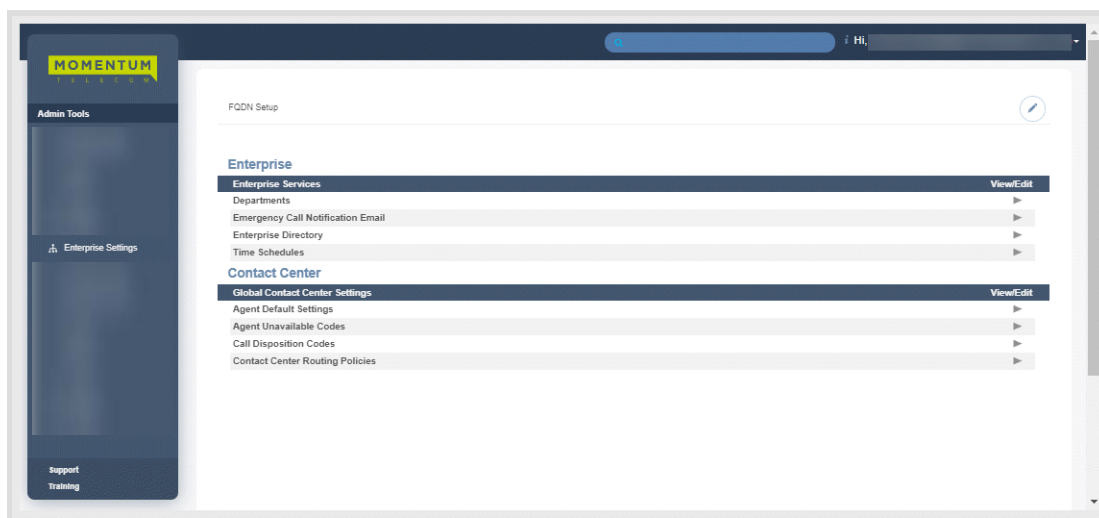
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ENTERPRISE SETTINGS

Manage the Enterprise (global) level settings and features.

The **Enterprise Settings** menu option opens the **Enterprise** (global) level default feature settings for review and edit. These may include the Global Enterprise Services settings (Departments, Directory, and Time Schedules), and the Global Contact Center settings (Agents, Unavailable Codes, Disposition Codes and Routing Policies).

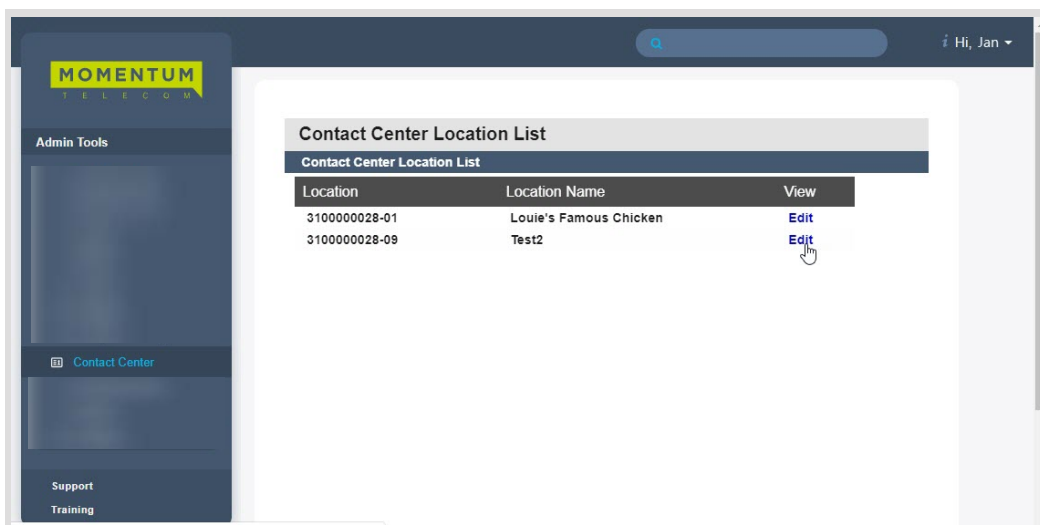
- **View/Edit** The drop down arrow ► next to an item opens the *Edit Settings* view.



CONTACT CENTER

Contact Center management tools for activation, setup, and feature configurations.

The **Contact Center** page provides authorized Admins with full access to manage their Contact Center feature configurations and overall settings. This section shows the current Status, Name, Type, Phone Number, and Ext(ension) within a searchable list. Each Contact Center listing offers access to **Edit** its default setup and **Configure** individual feature settings.



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*BILLING

Restricted Access. Authorized Admins may review and manage account billing information and payments.

The **Billing** page displays current account and balance history information (at the Enterprise or - where enabled - at the Location level, with easy access to the tools that allow Admins to review and manage statements, edit the billing payment method information, setup routine monthly payment schedules, and even immediately pay the current bill when necessary. Billing tools include:

[Pay My Bill](#) • [Billing Method Setup](#) • [View Statements](#)

Billing

Customer Profile

Name: Test Account
 Account Number: 3100000028-01
 Billing Address: 507 W Main ST, SAVANNAH, MO 64485

Payment: Due Upon Receipt

Bills

Current Bill: \$344.58
 Past Due: \$0.00
 Amount Due: \$344.58
 Due Date: 12/31/2018
[Pay My Bill](#)

Recent Activity

Payment of \$0.01 on 7/8/2017 6:33:14 AM
 Payment of \$0.01 on 7/8/2017 6:28:16 AM

Statement #58621 in the amount of (\$1,146.08) on 12/1/2018 12:00:00 AM
 Statement #56524 in the amount of \$189.24 on 11/1/2018 12:00:00 AM
 Statement #55856 in the amount of \$115.11 on 12/1/2017 12:00:00 AM
 Statement #53777 in the amount of \$531.44 on 11/1/2017 12:00:00 AM

Current Billing Method

Due Upon Receipt
[Set Up](#)

Statements

View Statement
 -- select --
[Go](#)

TRUNKING

Access for IT Admins to review and manage basic SIP Trunking settings.

The **Trunking** page allows authorized Admins to review current SIP Trunk settings for the account. The page prominently displays a sortable and searchable table listing the trunk group(s) with Location Name and ID, Trunk Group ID, Pilot DID, Enterprise Call Path, Location Call Path, and Service Number.

- **Location ID** - Links directly to the **Services & Users** page to review or modify individual assignments.
- **Pilot DID** - Provides a color code health indicator (**Red** = Issue) and links directly to the **Services** dashboard.
- **Edit** - The Edit icon opens the **Group Settings** page for administration of the SIP Trunk defaults.

Trunking 4

Location	Location ID	Trunk Group ID	Pilot DID	Enterprise CP	Location CP	Services Numbers	Edit
location 2	3100000028-02	2057219606TRUNK	2057219606	7	2	1	
Sip Trunk Location	3100000028-05	2057219623TRUNK	2057219623	7	3	1	
Hilaine's House of Chicken Soup	3100000028-03	2057300916TRUNK	2057300916	7	1	0	
Sip Trunk Location	3100000028-06	2057300979TRUNK	2057300979	7	1	0	

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IP TRUNKING

Advanced Access for IT Admins. Review and manage specialized IP Trunking information and settings.

For those organizations using **IP Trunking**, this page displays current and historical IP Trunking information, with easy access to the tools that allow authorized Administrators to manage IP Trunking location settings and create call log reports. IP Trunking tools include:

[View/Edit Trunking Location Settings](#) • [View Call Logs](#) • [Create Call Log Reports](#)

IP Trunking

Trunk ID	Location	Start Date	IP Address 1	IP Count	Assigned DID's	Group Policy	Service State	Direction	Call Logs for Location
72385	IPTrunking test loc...	05/22/2010 11:37:07 AM	1.1.4.2	3	0	round_robin	inservice	out	Call Logs
72380	IPTrunking test loc...	05/22/2010 11:44:08 AM	1.1.4.5	2	0	round_robin	inservice	in	Call Logs

IP Addresses:

- IP Address: 1.1.4.5
- IP Address: 1.1.4.7

ENTERPRISE TRUNKING

Advanced Access for IT Admins. Review and manage Enterprise SIP Trunking settings for the account.

The **Enterprise Trunking** page provides access to the tools that allow specially trained and authorized Admins to manage and maintain specialized Enterprise trunk group settings.

[View/Edit Trunk Group Settings](#) • [Manage DID Associations](#) • [Manage Routing/Priority/Weight](#)

Enterprise Trunking

Enterprise Trunk Name: 2100017914-MSTeams

Max # of Reroute Attempts (max 10): 10

Max # of Reroute Attempts within a Priority (max 10): 10

Route Exhaustion Action: ☐ None ☒ Forward to Phone

* Trunk Group Weight must be an Integer between 1 and 65536
* Trunk Group Priority must be an Integer between 1 and 10

Trunk Group	Available / Assigned	Priority	Weight	Manage Trunk
2100017914-at01	Assigned	10	10	Manage Trunk
2100017914-ph01	Assigned	10	50	Manage Trunk
2057300443TRUNK	Available			

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MICROSOFT TEAMS

Restricted Access for O365/MS Teams Administrators Only.

This section only displays for those organizations with integrated **MS Teams**, and offers specially authorized and trained Teams Administrators access to a simplified deployment wizard. Post-deployment, the wizard tabs offer read-only views. The User List and Resource Accounts tabs offer basic tools for MS Teams TN/Direct Routing setting management from this portal. *MS Teams setting and user administration tasks should be managed by an O365/MS Teams Admin with sufficient permissions via the organization's O365 / Teams Admin portal.* The available Microsoft Teams section tools (Post-Deployment) include:

[MS Teams Connector Deployment Info](#) • [User TN / Derived Routing Assignment Access](#)

CALL RECORDING

Access to review and manage Call Recording license holder settings and site access.

This section only displays in Admin Tools for those organizations with Call Recording licenses in place, and offers access to manage voice and 3rd party portal access settings for license holders.

[View License Holders](#) • [Manage Call Recording Voice Settings](#) • [Manage Call Recording Site Access](#)

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WEBEX

Limited Access section for accounts with Webex application licenses.

The Webex section displays only if Webex licenses have been purchased for users on the account and should be viewed only by authorized Administrators. The Webex page provides a searchable list of the Webex users currently licensed on the account and their current activation process status.

[Search Table Contents](#) • [Filter by Activation Status](#) • [Sort Columns](#) • [Refresh Status for Updates](#) • [Directory Sync](#)

Webex

Review progress of Webex activation for your users:

Last Synced Date: Wed Sep 14 2022 15:40:26 GMT-0400 (Eastern Daylight Time)
In queue to be processed

Directory Sync Export

Location	Webex License	Service Type	Service ID	Ext	First Name	Last Name	Email	Webex Email Validation
All		All						
4/2021 regression test	standard	Basic Metered Seat	2011	1013	contact center	Test	cctest@mglo.us	Provisioned
4/2021 regression test	standard	Basic Seat	2076	9877	James	Helfeld		Pending Email Input
SIP Trunking	basic	Smart Number Seat with Messenger	2023	5523	Smart	Number	smno@mglo.us	Pending Email Validation
SIP Trunking	basic	Smart Number Seat with Messenger	2084	7684	DID	Number2		Pending Email Input

*SUPPORT TICKETS

Limited Access / Advanced Permissions required section.

The Support Tickets section displays only if the Admin has been granted permission to view it.

Additional permissions required in order to be authorized to also submit minor tickets to Momentum Retail Support.

Support

For immediate assistance please CALL Customer Care
888.538.3960
(If referencing a submitted ticket, have your ticket # ready)

Support Tickets 5

* Call referring all open tickets & tickets closed within last 7 days

Enter New Ticket Export Tickets

Ticket	Status	Subject	Contact	Priority	Opened	Closed	Escalated	Category	Contact Method
01	New	TEST - DO NOT CLOSE		Minor	10:55 AM		no	Other	
01	New	QA Test - Do not close		Minor	10:19 AM		no	Other	Email
01	New	test	QA Tester	Minor	10:42 AM		no	Mobility	Email
01	Open	TEST - DO NOT CLOSE - Voice ticket submission without required field data entry / selection		Minor	09:13 AM		no	Other	
01	New	***Test Account, Please Ignore***	QA Tester	Minor	11:51 AM		no	Features	Email

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*DEVICES

Restricted. Advanced additional training required prior to Admin access to review and manage devices in NEPS inventory, along with their settings and assignments.

The **Devices** section offers access to a searchable view of All, Assigned, and Unassigned Devices for management, with the ability to Export a detailed device listing report, and add new devices to inventory, and manage FQDN and VLAN assignments for Locations on the account. The device management tools provided here make it easy to Add new devices to inventory, Configure, Swap and Assign listed devices, Remove device assignments, Delete devices from inventory, and review the historical activity of actions performed on each device within the Portal.

MAC	Make Model	ACQ Code	Assigned To	Location	FQDN	TN Count	Video Enabled	Date Added	History
104E7F4E0C25	FAK_AutoCode_MP_202	Owned		Hosted IP PBX	N/A	0	No	08/21/2019 12:10 PM	Configure Remove Edit
110050a33aa	BW Polycom 331	Owned	Opp Velociraptor(20200004...	Hosted IP PBX	10.0.20.1	1	No	05/28/2019 02:54 PM	Configure Unassign
00308087195	BW Polycom Business Media VXX 40040141011	Owned		Hosted IP PBX	N/A	0	No	03/18/2019 01:08 PM	Configure Remove Edit
11443221144	FAK_AutoCode_MP_202	Owned		Service Office	N/A	0	No	03/14/2019 03:22 AM	Configure Remove Edit
30204050402	BW Polycom 335	Owned		Hosted IP PBX	N/A	0	No	02/28/2019 01:25 PM	Configure Remove Edit
17607807382	BW Polycom 335	Owned		Hosted IP PBX	N/A	0	No	02/28/2019 01:25 PM	Configure Remove Edit
34260276209	BW Polycom 335	Owned		Hosted IP PBX	N/A	0	No	02/28/2019 01:25 PM	Configure Remove Edit
32441115487	BW Polycom Business Media VXX 400 Paper Label Speaker	Owned		SIP Trunking	N/A	0	No	02/27/2019 11:20 PM	Configure Remove Edit
68807754433	BW Polycom SoundStation P 8800 8000 7000	Owned		Service Office	N/A	0	No	02/27/2019 10:47 PM	Configure Remove Edit
12442211221	FAK_AutoCode_MP_202	Owned		Hosted IP PBX	N/A	0	No	02/27/2019 10:45 PM	Configure Remove Edit
11334421122	BW Polycom 331	Owned		Hosted IP PBX 2	N/A	0	No	02/27/2019 10:41 PM	Configure Remove Edit
11221133144	FAK_AutoCode_MP_202	Owned		Hosted IP PBX	N/A	0	No	02/27/2019 10:34 PM	Configure Remove Edit
17602760216	BW Polycom Business Media VXX 201	Owned		SIP Trunking	N/A	0	No	02/22/2019 05:41 AM	Configure Remove Edit
76030276209	BW Polycom Business Media VXX 40040141011	Owned		SIP Trunking	N/A	0	No	02/22/2019 05:41 AM	Configure Remove Edit

*SERVICE CHANGES

Restricted. Advanced additional training required prior to Admin access. Manage simple orders and minor changes to services for the account.

The **Service Changes** page displays current account service orders, with easy access to the tools that allow specially trained Admins to Move, Add, Change and Delete account services and review order status information.

Order	Account	MACD Type	Block	Extension	Line Type	Listing	Virtual Terminating Number	Created Date	Modified Date	Modified By	Status
289563	3100000028-12	ADD_SERVICES						03/20/2019	03/20/2019	rfellers	OPEN
289561	3100000028-12	ADD_SERVICES						03/20/2019	03/20/2019	trizzcarter	OPEN
289560	3100000028-12	ADD_SERVICES						03/20/2019	03/20/2019	whitsett	OPEN
289576	3100000028-01	ADD_SERVICES						03/20/2019	03/20/2019	Cloud Services Portal	PROCESSING
289506	3100000028-01	ADD_LOCATION						03/19/2019	03/19/2019	jdewoody	PROCESSING
289120	3100000028-08	DISC_LOCATION						03/18/2019	03/18/2019	matt.warren	OPEN
285235	3100000028-01	ADD_SERVICES						03/13/2019	03/13/2019	Cloud Services Portal	OPEN
284802	3100000028-01	ADD_SERVICES						03/11/2019	03/11/2019	Cloud Services Portal	OPEN
284801	3100000028-01	ADD_SERVICES						03/11/2019	03/11/2019	Cloud Services Portal	OPEN
284800	3100000028-01	ADD_SERVICES						03/11/2019	03/11/2019	Cloud Services Portal	OPEN
284799	3100000028-01	ADD_SERVICES						03/11/2019	03/11/2019	Cloud Services Portal	OPEN
284798	3100000028-01	ADD_SERVICES						03/11/2019	03/11/2019	Cloud Services Portal	OPEN
284781	3100000028-01	ADD_SERVICES						03/11/2019	03/11/2019	Cloud Services Portal	OPEN
284777	3100000028-01	ADD_SERVICES						03/11/2019	03/11/2019	Cloud Services Portal	OPEN

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*MANAGE MFA

Access permissions based on admin role

The **Manage MFA** section offers access to a searchable and sortable list view of the user and admin portal access accounts along with a Reset MFA tool that lets the Admin disconnect a user's current MFA protocol thus allowing the user to access the portal without using MFA (if MFA is Optional) OR setup their MFA protocol again during the next sign in attempt (if MFA is Mandatory).

MOMENTUM

Admin Tools

Dashboard

Locations & Groups

Services & Users

Trunking

Enterprise Settings

Billing

Contact Center

IP Trunking

Support Tickets

Enterprise Trunking

Microsoft Teams

Manage MFA

Manage MFA Users

User ID	Azure User Name	Email	Verification Method	Last Reset	Manage User			
41	36	prodr...	st	momentumtelecom.com	2023-11-09	Reset MFA		
26	37	20569	ymtm.us	ja...	eny@momentumteleco...	app	2024-02-14	Reset MFA
11	40	4706	ymtm.us	da...	ri@momentumtele...		2023-10-23	Reset MFA
11	36	4703	ymtm.us	ve...	etty@momentumtele...		2023-10-23	Reset MFA
11	37	16571	030643_VMR@...	ja...	momentumteleco...	SMS	2023-05-26	Reset MFA
11	22	4706	ymtm.us	st	umtelecom.com		2023-10-23	Reset MFA
11	18	4706	ymtm.us	st	umtelecom.com	SMS	2024-02-14	Reset MFA

*Circuits

Data/Managed Network Customers ONLY.

The **Circuits** page displays a list of circuits that are currently in inventory and active with the Service Provider. If Monitored service was purchased, status indicators display red (down) or green (up).

Circuit ID	Circuit Name	Speed (Mbps)	Location	Status
NP20012_ATL_GA	US03	500 / 500	NP2	●
R02874	US03	100 / 100	R02	●
R02828	US03	500 / 500	R02	●
R03016	US01	100 / 100	R03	●
P20032_BOS_MA	US01	1000 / 1000	P20	●
R00828	US02	20 / 20	R00	●
R00997	US01	50 / 50	R00	●
R01255	US03	100 / 100	R01	●
R02043	US03	150 / 150	R02	●
R01624	US01	500 / 500	R01	●
R01734	US01	200 / 200	R01	●
R01807	US01	1000 / 1000	R01	●