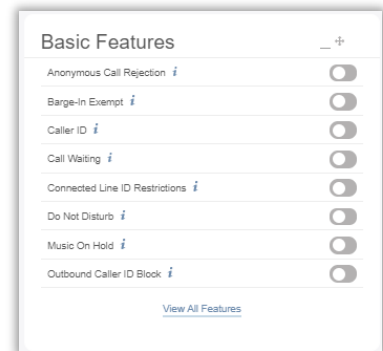


The Do Not Disturb service allows users to enable or disable a message to incoming callers that you are not available to take a call and then direct the call to Voicemail if that service is also enabled. This is an ON | Off service for each User account with an option to receive a reminder notification (tone) on the device when the service is set to ON.

## Set Up

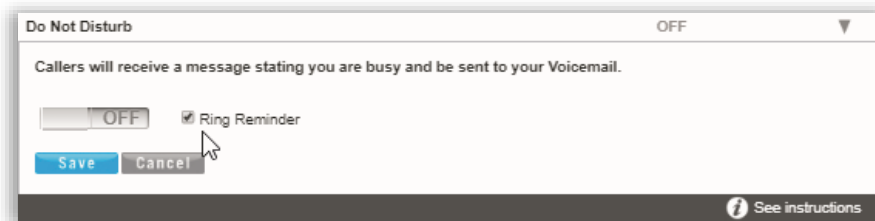
Log into your Voice Service Portal.

A) On Dashboard: Slide the toggle to ON or Off in the Basic Features card.



B) In Settings (or via the [View All Features](#) link in the *Basic Features* card):

1. Click the *View/Edit* drop-down arrow next to the Do Not Disturb setting.
2. Click to slide the toggle to ON or Off.
3. Ring Reminder: Click to place a check in the box  if you wish to be reminded that DND is enabled.
4. Click the [Save](#) button to submit the change and exit the view.



## Use

Your desk phone model or conference device may provide a DND Soft Key or button option to enable and disable the Do Not Disturb service once it is set up.

The following **Star (\*) Codes** may also be used to manage Do Not Disturb:

**\*78 = Enable Do Not Disturb**

**\*79 = Disable Do Not Disturb**

And, when enabled for use in Settings as described above, some licensed 3rd Party applications that integrate with BroadSoft can offer in-app access to turn your voice services **Do Not Disturb (DND)** feature on and off. Examples include the Webex and Unity applications.